





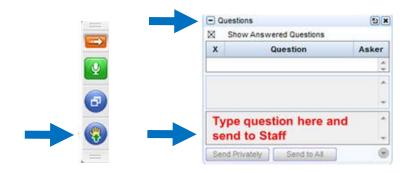
Tribal Agritourism Marketing Tools, Part 2: Using NativeAmerica.travel to promote tourism and your agribusiness products

THANK YOU FOR JOINING US! THE WEBINAR WILL BEGIN SHORTLY.

### Webinar Management

Participants will be muted for this webinar.

If you have questions during the webinar, please "raise your hand" using the hand button or you may enter your question(s) in the Question box.



### What "Assets" Mean to First Nations



### First Nations' Facts

1980: Founding Year

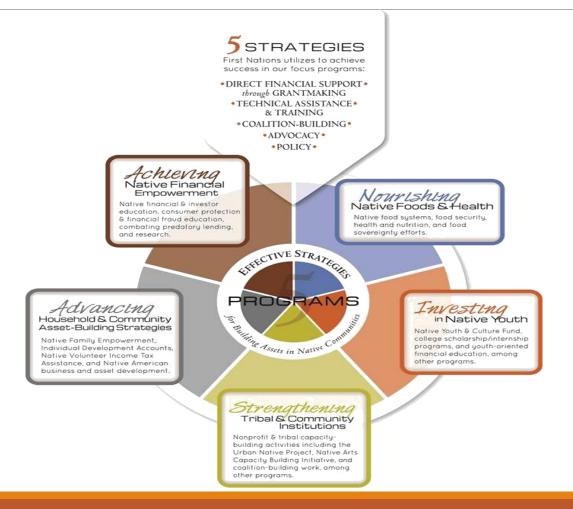
1980-2017: Provider of TTA

1993: National Grantmaking Program begins

1993-2017: Awarded 1,345 in grants;

\$28.9 million

### First Nations' Strategies & Programs



# Tribal Agritourism Marketing Tools, Part 2

Sandra Anderson
IT & Website Development
Coordinator

December 14, 2017





Featured Experiences



Featured Destinations





### **Our Mission:**

To define, introduce, grow and sustain American Indian, Alaska Native and Native Hawaiian tourism that honors traditions and values.

### What we do:

- Technical Assistance and Training
- Marketing Indian Country Tourism to the World
- Form and Nurture Partnerships
- National Voice and Leadership

## **Technical Assistance & Training**

American Indian
Tourism
Conference (AITC)
Sept. 17-20, 2018
Isleta Resort and Casino

Go International January 22-23, 2018 Albuquerque, NM

Certificate Program
Oct. 2018
6 week, online format

Webinar Training
Schedule as
Announced













1000 BROADWAY SE ALBUQUERQUE, NM 87105 | 877-475-3827 | ISLETA.COM

Sponsorships Available
2401 12th Street NW | Albuquerque NM 87104 | 505.724.3592 | aianta.org

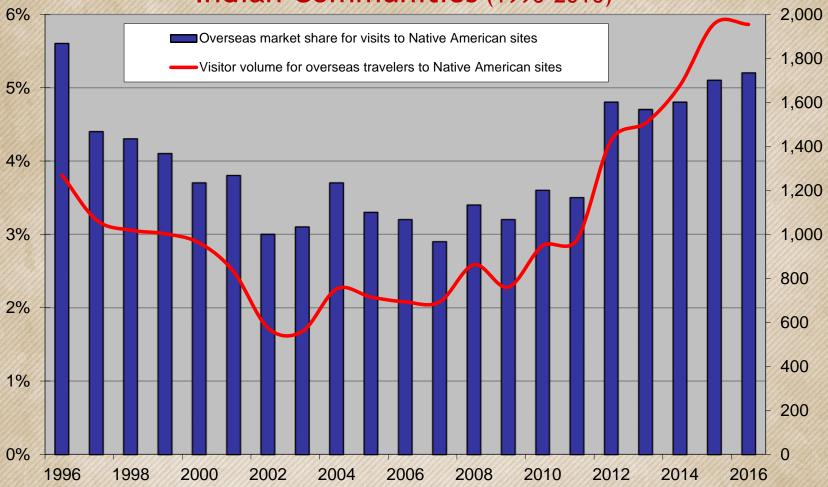
# Marketing Indian Country to the World

Reached 46 Countries via social media and website Created 50 million media impressions Attracted more than 33,951 website visitors to AIANTA.org

Place more than 100 earned media stories
Distributed 22 news releases
Placed 25 paid advertisements
Attracted 4,300 Facebook likes

Participated in 40 speaking engagements nationally and globally engaging with approximately 214,000 individuals in Indian Country and the tourism industry

Trends in Total Overseas \* Visitors to American Indian Communities (1996-2016)



<sup>\*</sup> Overseas includes all countries except Canada & Mexico

# Activity Participation Overseas Visitors to the USA compared to Visitors to American Indian Communities 2016

Activities	Visit Amer. Indian Comm.	Overseas Travelers to the U.S.	Point Change
Visit American Indian Communities	100%	5%	95%
Sightseeing	88%	78%	10%
Shopping	88%	86%	2%
National Parks/Monuments	74%	35%	39%
Small Towns/Countryside	61%	27%	34%
Historical Locations	61%	27%	34%
Cultural/Ethnic/Heritage Sites	50%	15%	35%
Amusement/Theme Park	50%	29%	21%
Art Galleries/Museums	49%	28%	21%
Experience Fine Dining	48%	32%	16%

### NATIVEAMERICA .TRAVEL



### Destinations

























Explore all 12 Native American Destination Areas 💿

### **Featured Experiences**





### International Tribal Tourism Outreach

### **ITB Berlin Germany**

BIA Sponsored Pavilion

### **U.S.** Travel Association's IPW

BIA Sponsored Booth

### **Showcase USA-Italy**

- BIA Sponsored
- U.S. Department of Commerce MCDP Grant

### 2018 WTM London

 U.S. Department of Commerce MCDP Grant



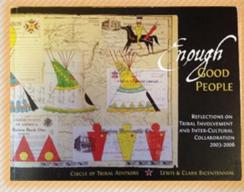
## **Public Lands Partnership Program**

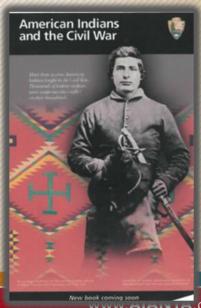
The role of the AIANTA Public Lands Partnership Program is to manage and grow dynamic, mutually beneficial networks of partners in support of tribal tourism related to America's public lands.

- **Lewis & Clark Bicentennial "Enough Good People**"
- **American Indians and the Civil War**
- **Grand Canyon National Park Desert** View
- **American Indians and Route 66**









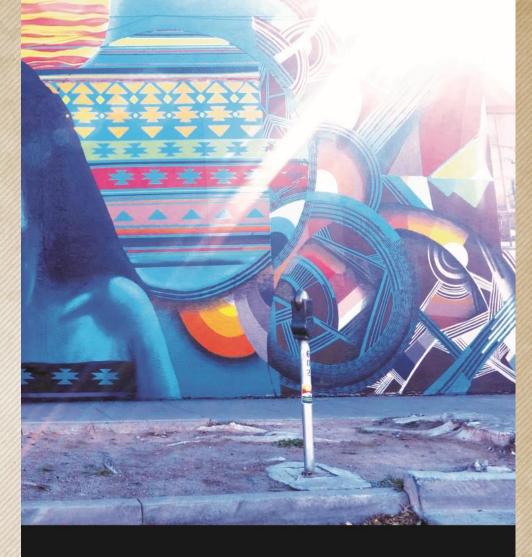
## Tribal Place Making at the Grand Canyon



# American Indians and Route 66

Produced by AIANTA in partnership with the National Park Service Route 66 Corridor Preservation Program

americanindiansandroute66.com



### AMERICAN INDIANS & ROUTE 66

Produced by the American Indian Alaska Native Tourism Association

# What is Agritourism

A form of commercial enterprise that provides recreation, entertainment, and/or educational experiences to visitors and/or educating the visitors and generating income for the farm, ranch, or business owner.

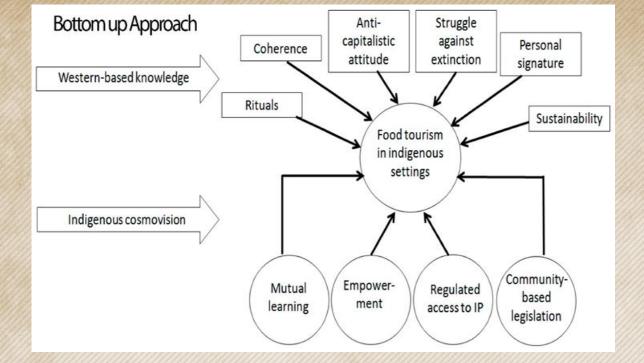
**Defined** by National Agricultural Law Center

## Who can join?

- Tribes, Alaska Natives, Native Hawaiian groups
- Any agritourism related business these groups own
- Agritourism related business that serves the interests of these groups- we're looking for the tribes to primarily identify these in your area and approve them

### Why Plan for Agritourism

- Secures community input on direction
- Aligns the community to move forward
- Useful for generating resources
- Assesses Human Resources
- Cultural perpetuation and sustainable economic impact



- First voice interpretive programming, exhibits & media throughout agritourism businesses
- Tribal elder and youth development programs
- Cultural heritage demonstrations: arts, foods, direct sales to the public
- Tribal employment and internship opportunities
- Establishment of a model program for other agritourism business to emulate

**Identify Stakeholders** 

 Tribal and/or Local Government

Tour Operators

 Museums, Galleries, Cultural Centers

- Local Businesses,
   Restaurants, Attractions,
   Hotels, B&Bs
- Community Residents, Elders, Youth Groups
- Neighboring Communities
- Tourism Offices
- Transportation



# **Conduct A Resource Inventory**

- Visitor services
  - tours, welcome center, hotel/motels, restaurants, gas stations
- Recreation
  - boating, bird watching, bicycling, hunting, fishing, canoeing, hiking, golf
- Human resources
  - guides, artists, entrepreneurs, web designers, grant writers, event organizers, craftspeople, singers, dancers, fundraisers, cultural committee



### **Blackfeet Outfitters**

What does Native American tourism mean in Montana?

What is Blackfeet Outfitters trying to share with their clients?

How does agritourism connect Native American culture to tourists?

Who are your clients?

How has NativeAmerica.travel helped to achieve these goals?

What do you like about NativeAmerica.travel?

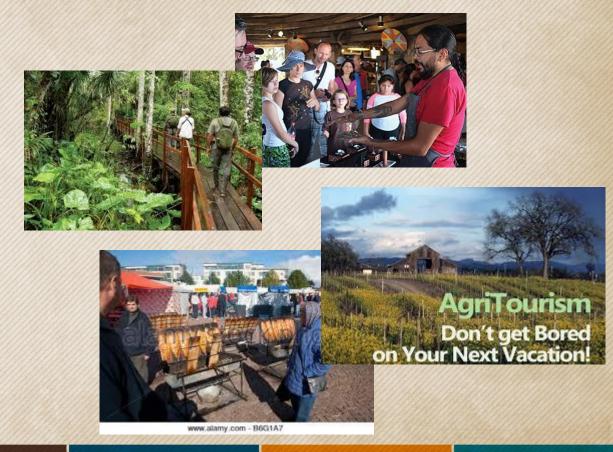




# Define your Cultural Tourism Theme

Determine what works BEST for your tribe:

- History
- Arts
- Recreation
- Scenery
- Ecotourism
- Culinary
- Agritourism



# Data Defines Your Current and Potential Markets

### Other Sources of Data:

- State visitor surveys
- Chambers of Commerce
- Convention & Visitor Bureaus
- Regional studies
- US Travel Association (USTA)
- Dept. of Commerce, Travel and Tourism
- Gaming Surveys
- AIANTA

## Diversify to build more experiences

### For Example:

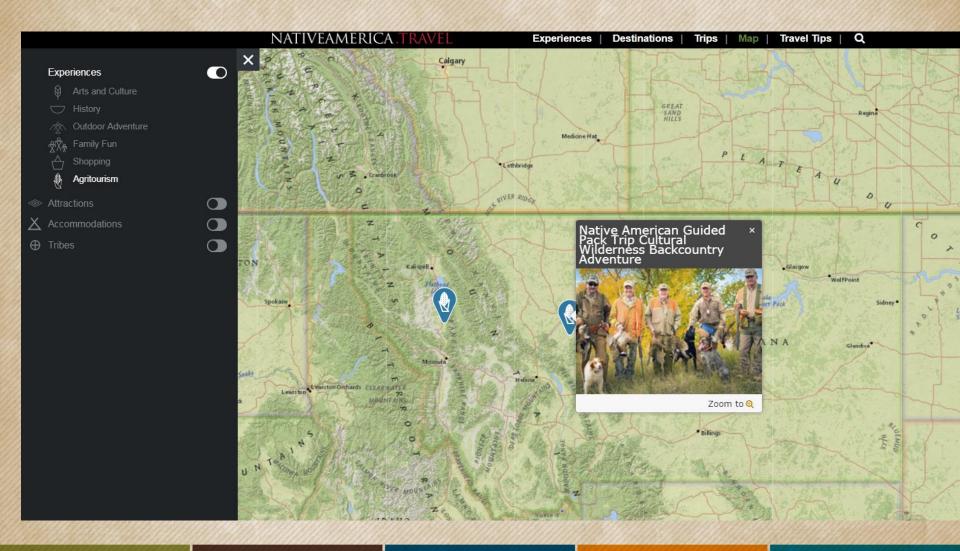
- Offer sight seeing tours
- Charge admission fees
- Expand hotel and lodging options
- Food (three meals a day, water, snacks, specialty foods)
- Arts (galleries, gift shops, vendors, shows)
- Crafts & souvenirs
- Casinos
- Camping
- Recreation fees
- Donations



## NativeAmerica.travel tools...

- Booking Widget FareHarbor
- Itinerary Builder
- Interactive Map
- ArcGIS Online/ESRI Functionality
- Statistics/Analytics Dashboard
- Voice Recorder
- Bucket List

## NativeAmerica.travel Tools



### The site features dozens of unique Indian Country Experiences...



Experiences

Destinations

Trips

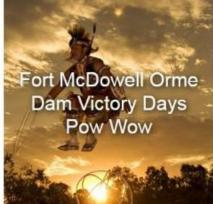
Travel Tips

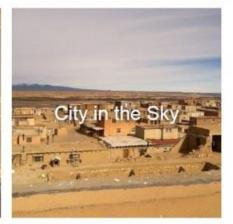
Sign In | Sign Up

### Experiences

Show Filter Options 🕓













...involving over 100 tribes and native-owned businesses

## NativeAmerica.travel

## SraiWi Family Experience



Sign In | Sign Up



Share Add To Bucket List

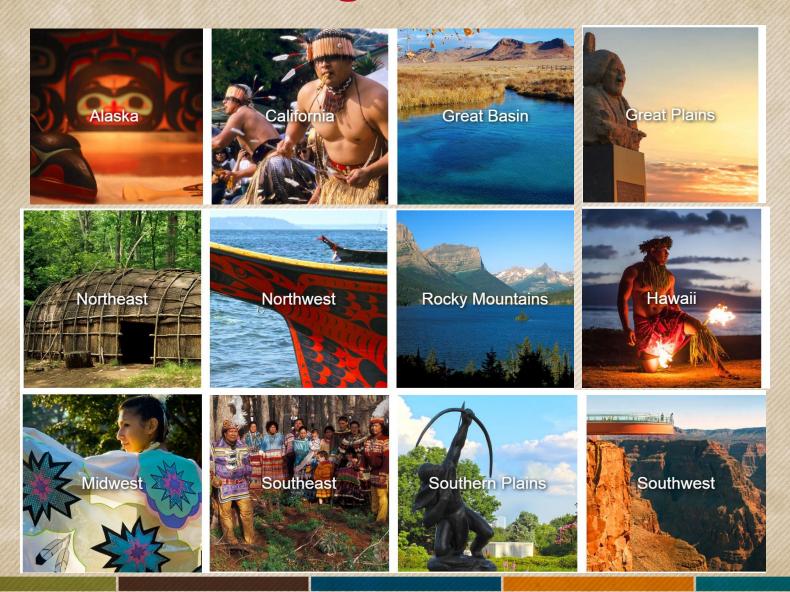
SraiWi means "my children" in the Keresan language, the original language of the people of Tamaya. SraiWi activities are carefully curated by Cultural staff to offer young guests multiple creative, unique and authentic learning experiences. Experience one of Santa Ana's oldest traditions, baking bread in a huruna, or oven. Make oven bread side-by-side with a pueblo member and learn techniques while learning of the significance of Tamaya traditions.

Plan this trip 🧇

Pueblo of Santa Ana >



# ...across 12 regions.



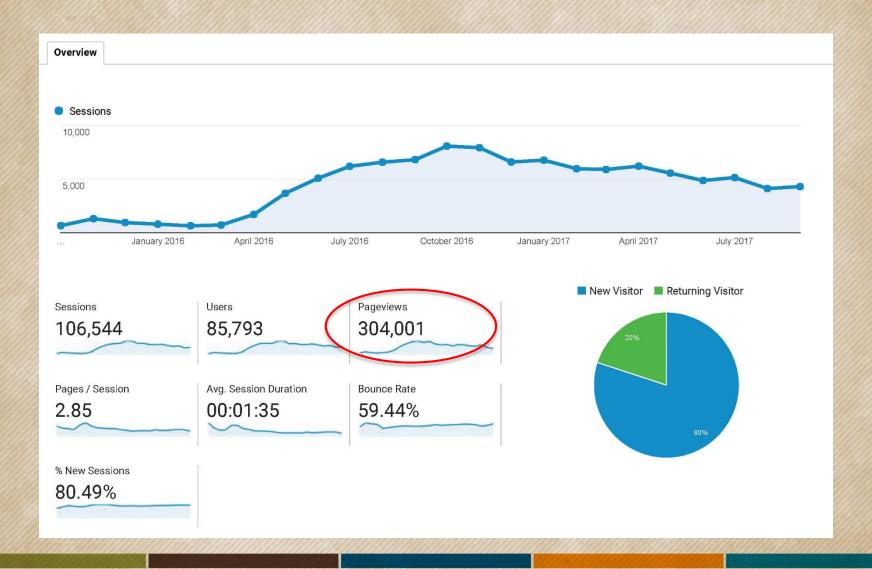
## Who Can Join?

- All federally and state recognized tribes and Native Hawaiians
- American Indian, Alaska Native, and Native Hawaiian (AIANNH)-owned, tourism-related business
  - Restaurants, Attractions, Activities, Lodging
- Tourism-related business that serves the interests of AIANNHs
  - Adventure tours with indigenous guides
  - Trading posts selling American-Indian made art
- Tourism-related business that features AIANNHs
  - Museums, Cultural Centers, Galleries, Historical sites
- Tourism-related business located on or near a tribal nation with approval from that tribal nation

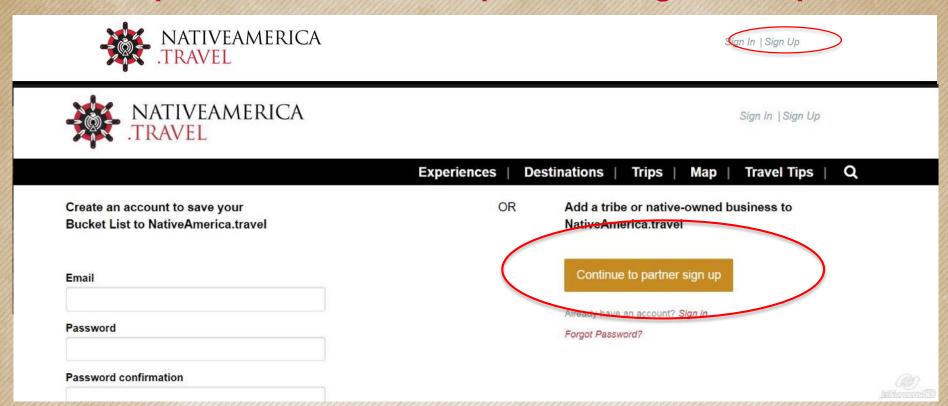
## Why NativeAmerica.travel?

- To entice and draw tourists to visit Indian Country
- To correct misrepresentations of Native Americans by educating the general public through museums and cultural centers
- To offer a starting point for trip-planning and to utilize the website as a means to market tribal museums and cultural centers
- Platform for Economic Development

### Site Performance Oct 2015 - Present



### For our partners, we built a simple online registration process



This site brought to you by













Manage Your Tribe Page | Add an Accommodation | Add an Attraction | Pivacy | Terms of Use

Ratings and Reviews Powered by mtripadvisor\*

### ...to add accommodations, attractions, itineraries and



Sign In | Sign Up



### Trip Route

#### Day 1

Explore Navajo Interactive Museum & Navajo Code Talkers Museum

#### Day 2

- Tuba City Trading Post
- Monument Valley Tribal Park
- Canyon de Chelly National Monument

### Day 3

- Navajo Nation Council Chambers
- Navajo Nation Zoological & Botanical



### 3 Days

258 Miles/415 KM

#### Route

Tuba City, Arizona

Window Rock, AZ

### Highlights

Navajo Interactive Museum

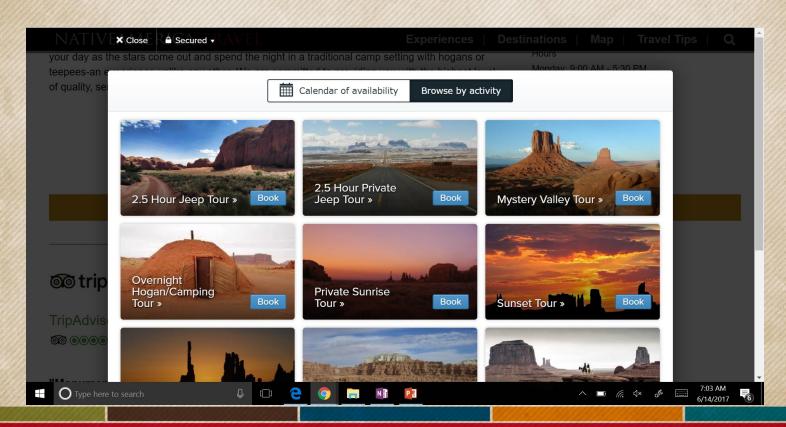
Navajo Arts & Crafts Enterprise Monument Valley Tribal Park

Navajo Nation Council Chambers

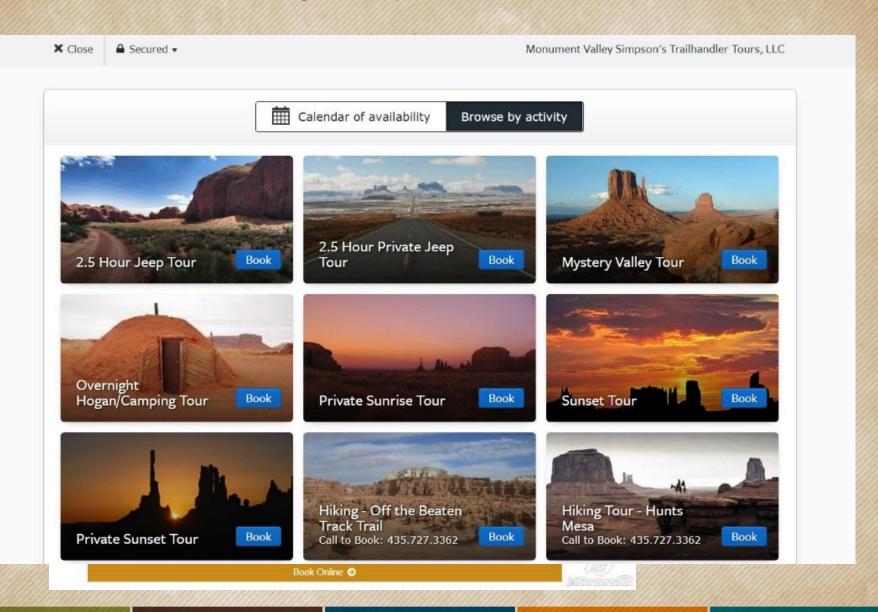
Navajo Nation Zoological & Botanical Park

## Booking Widget – FareHarbor

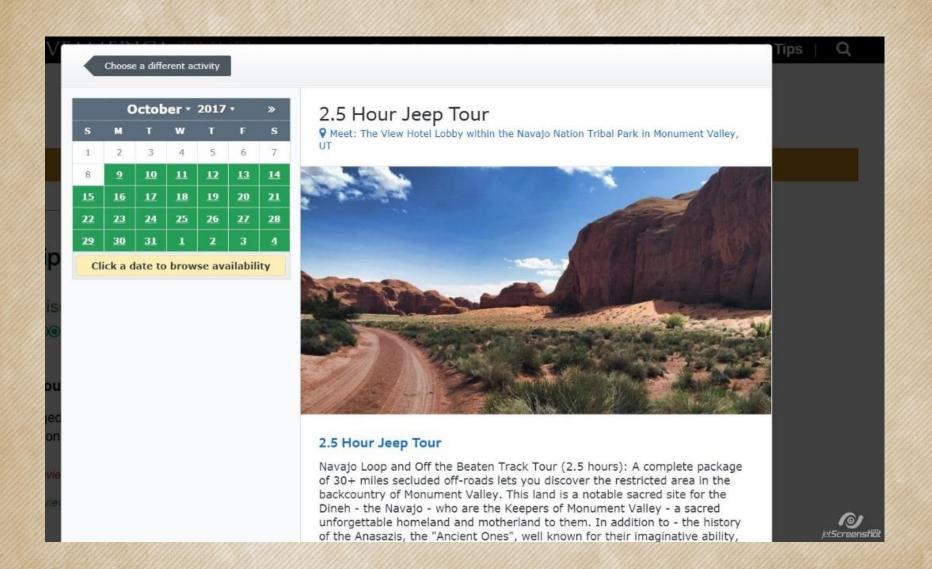
- Allow partners of NativeAmerica.travel & FareHarbor to sell their tourism products
- Customer Service-focused model with free & unlimited 24/7 support
- Unlimited product trainings & free integration of software onto all client websites
- Feature Rich reporting track commissions



### Monument Valley Simpson's Trailhandler Tours



#### Fareharbor continued....



# **Itinerary Builder**



Trip Route

Canyon De Chelly. AZ

Window Rock, AZ

Day 1

Day 2

Day 3

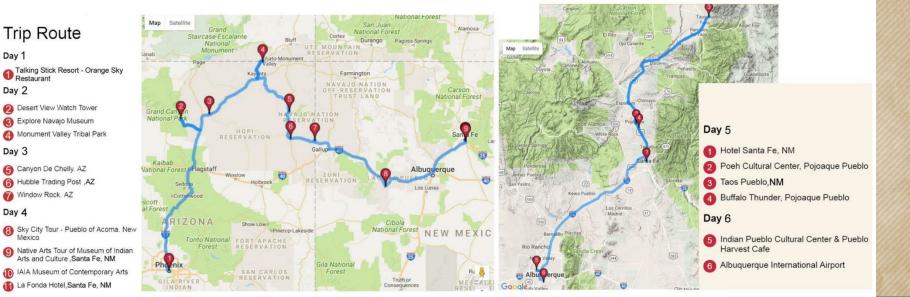
Day 4

#### Discover Native America: Arizona to New Mexico

Showcasing Indian Country of the Southwest, AIANTA along with Brand USA and tribal partners throughout the Southwest, has created a new 6-day itinerary that explores Native America in Arizona and New Mexico.

Beginning in Phoenix, Arizona and ending in Albuquerque, New Mexico, this experiential driving tour takes visitors through Navajo Nation, Acoma Pueblo, Santa Fe, Taos Pueblo, Pojoaque Pueblo, and other Pueblos from around New Mexico.

The Tour was developed by AIANTA, with sponsorship support from Brand USA and in partnership with U.S. Commercial Service Italy for the initial purpose of a familiarization press tour with Italian travel media, and Native tour guides. (May 28-June 2, 2017)



#### continued



Share Add To Bucket List

#### **Arizona Tour Stops**

Arrive in Phoenix, Arizona early in the evening, with enough time to enjoy dinner at the Orange Sky Restaurant on the 15th floor of the Talking Stick Resort in Scottsdale, Arizona. Here, you will enjoy a fine dining experience with the best sunset views in Arizona and an award-winning wine list. Stay the night at either the Talking Stick Resort or the Courtyard by Marriot, both owned and operated by the Salt River Pima-Maricopa Indian Community of Arizona.



#### Grand Canyon National Park / Monument Valley

Hit the road early in the morning, and head to the Grand Canyon National Park to explore the Desert View Watchtower and Visitor Area located at the south rim of the Grand Canyon. At this newly re-dedicated cultural interpretive center, you will enjoy live artist demonstrations, sightseeing, and authentic Native-made arts and gifts. After sightseeing at the canyon, you will head to the Explore Navajo Museum & Trading Post for additional shopping opportunities and to learn more about Navajo culture. Finally, take a drive to Monument Valley, where you will experience a beautiful sunset tour of the iconic landscape, enjoy Native dance demonstrations, Native foods, stargazing, and stay in a traditional Navajo Hogan with Monument Valley Simpson's Trailhandler Tours.



4 Days 784 Miles/1261 KM

Route Phoenix, AZ

Highlights

ent Valley Navajo Nation Parks &

The View Hotel - Monument Valley, Arizona

Desert View Watchtower Hotel Santa Fe - Santa Fe, New Mexico

Pueblo of Taos, New Mexico

Pueblo of Pojoaque, New Mexico

Poeh Cultural Center & Museum - Pueblo of Pojoaque, New Mexico Buffalo Thunder Resort & Casino - Pueblo of

Santa Fe Portal Native Artists Tour - Santa Fe, New Mexico

Nativo Lodge - Albuquerque, New Mexico Pueblo of Acoma, New Mexico

Sky City Cultural Center & Haak'u Museum -Pueblo of Acoma, New Mexico

Indian Pueblo Cultural Center - Albuquerque, New

Pueblo Harvest Cafe - Albuquerque, New Mexico

Best time of year

Navajo Nation >

Pueblo of Acoma >

Pueblo of Pojoaque >

Pueblo of Taos >

Southwest>





# **Interactive Map**



## **ArcGIS Online/ESRI Functionality**

- NativeAmerica.travel portal utilize data related to their cultural assets/listings, add/subtract data layers using ArcGIS Online
- Maps can be downloaded for tourism and community planning or used as visitor maps

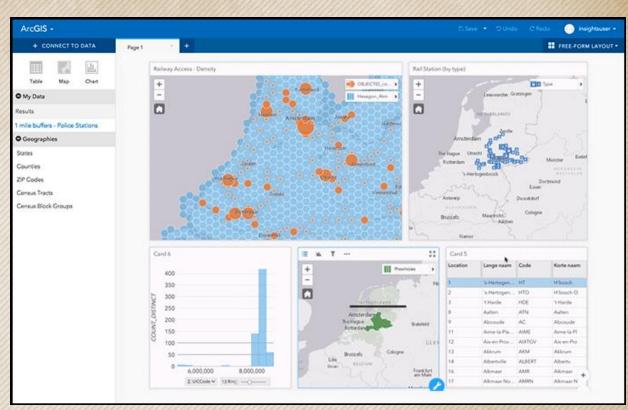


**ESRI Portal** 

Mapping Indigenous LA: Placemaking through Digital Storytelling

## Statistics/Analytics Dashboard

- Domestic and international arrivals
- Visitor spending
  - Travel/Transportation
  - Entertainment
  - Food & Beverage
  - Shopping
  - Accommodation
- Room Nights
- Employment
- Total Economic Impact
- Leakages
- Direct/Indirect Spending



# Develop an online assessment to determine our tribal partner's tourism training needs

ATTRACTIONS INVENTORY INFRASTRUCTURE & SERVICES

MARKET DEMAND

SUPPLY & COMPETITIVENESS

HUMAN &
INSTITUTIONAL CAPACITY

SOCIO-ECONOMIC, CULTURAL & NATURAL RESOURCE USE ENVIRONMENTAL &
BIODIVERSITY FOOTPRINT

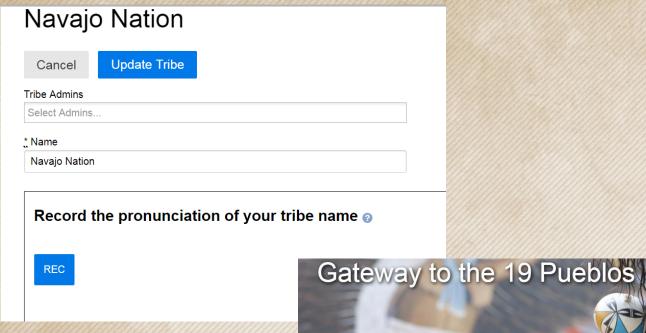
#### Site Profile

- Location (country, region)
- A map of the location
- Size of the site (acres, hectares)
- Protected/legal status of the site
- Zoning of the site, if applicable (buffer, nuclear, etc.)
- Management plans currently in place, if applicable (public use, tourism, etc.)
- Land Use/Land Tenure

#### **Tourism Inventory**

- Biodiversity
- Natural Attractions
- Cultural Attractions
- Historic Attractions
- Recreational Activities
- Tourism
   Infrastructure/Facilities

#### Voice Recorder/Bucket List





Make the Indian Pueblo Cultural Center your first stop to discover Pueblo culture.

Plan this trip 😜

Share Add To Bucket List

As the gateway to the 19 Pueblos of New Mexico, the Indian Pueblo Cultural Center is a necessary

Ohkay Owingeh >

# Future planning...

- Premium attraction and accommodation listings
  - More photos, videos and coverage available for a fee
- Featured tribes and experiences
  - Optimize listings at a cost to partners
  - Search results for a fee
  - Outreach to Corporate and other partner sponsorships (incented with flexible opportunities for presence on the website in return for more robust partnersupport)
- Create automated quarterly and annual web analytics reports
  - At a cost for listings partners to download
  - Reports should include user statistics for listing pages and overall website.
- Provide downloadable map data and training resources
  - How to utilize GIS data for tourism and general community planning.

# We invite you to join the American Indian Alaska Native Tourism Association

2401 12th Street NW

Albuquerque, New Mexico 87104

Phone: 505-724-3592

Fax: 505-202-7023

www.aianta.org





American Indian Alaska Native Tourism
Association (AIANTA)







#### THANK YOU JOINING OUR WEBINAR TODAY!

Recording and attachments can be downloaded from www.firstnations.org/fnk by Friday, December 15, 2017